



QUALITY POLICY

The Quality Policy of AGUSTINO LTD is an elemental key of the Company's Strategy Planning. The Quality Management System of AGUSTINO LTD aims to offer **complete customer service**, and to provide the most **efficient** and **continuously improved services**. To achieve its goals and objectives, AGUSTINO LTD applies a certified Quality Management System in ISO 9001: 2015

The main objective of AGUSTINO LTD is:

- ✚ To provide high quality engineering consulting services in electrical and mechanical maintenance, safety and quality and technological control.
- ✚ To provide high quality administrative and storage services
- ✚ The continuing customer support in order to exploit the solutions we offer to their companies
- ✚ The satisfaction of our customers.
- ✚ The continuing effort to improve our performance, and ultimately upgrade our offered services.

To achieve these goals AGUSTINO LTD provides:

- ✚ Employees with high level of education,
- ✚ Excellent organized administration and hierarchy,
- ✚ Sets quality objectives and regularly reviews the results of progress

The Administration of AGUSTINO LTD commits:

- ✚ To allocate all necessary required resources.
- ✚ To communicate the quality policy to the staff and external partners of the company, so that it can be applied satisfactorily.
- ✚ To encourage its staff and the external partners to actively participate in the implementation of the Quality Management System.
- ✚ In the continuing effort to improve services and to continuously cover and forecast any requirements.
- ✚ Identify whether climate change is an issue linked to its own processes and/or the processes of its stakeholders.
- ✚ to support the implementation and continuous improvement of the Quality Management System.

The Administration of AGUSTINO LTD is committed to supporting the implementation in order to meet the applicable requirements and the continuous improvement of the Quality Management System.

Kavala, 07/04/2024

K.XAROPOULOS
Legal Representative